

TecCom Open Orders

Your way to cost-effective and
automated Open Order Lists

Agenda

01 Product description

02 Live Demo

03 Process and prerequisites

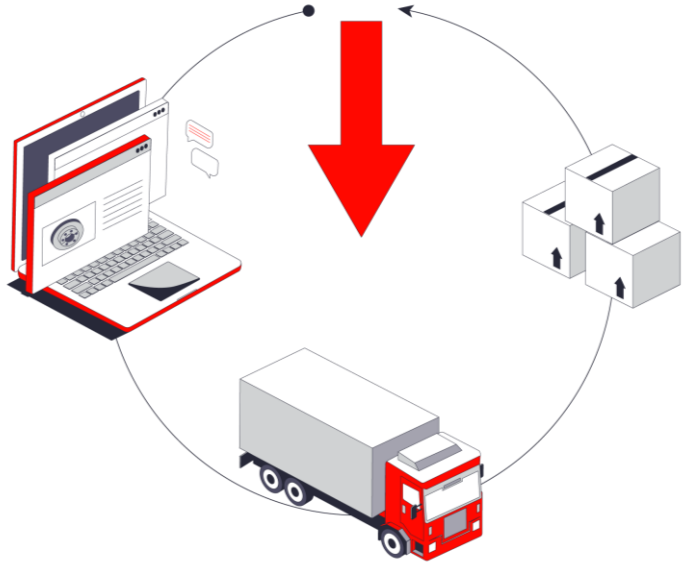
04 Benefits & Pricing

01

TecCom Open Orders

Product description

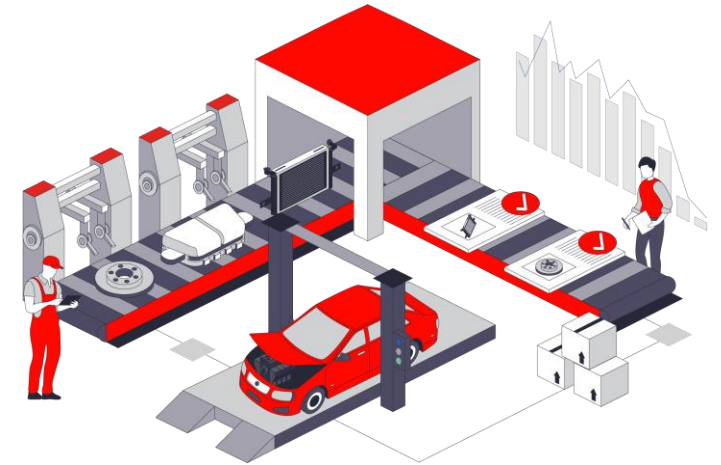
Market Challenges



Disrupted Supply Chain



Globalization of the IAM

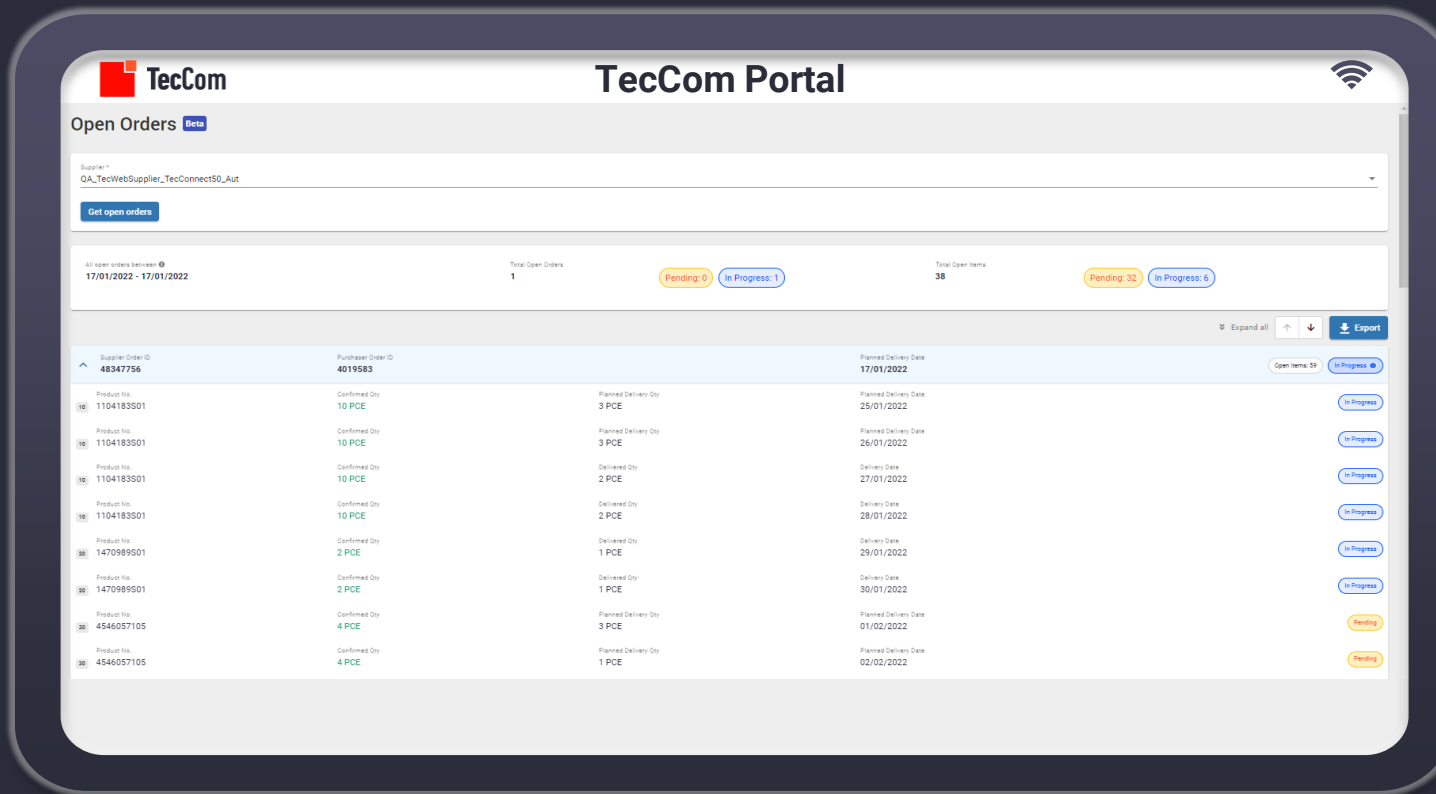


**Manufacturing
Shutdowns**

What is TecCom Open Orders?

Increasing globalization leads to significantly higher number of backorders of ordered articles. Huge portions of ordered articles are being produced in different regions. Additionally, this development has been boosted by global supply-chain interruptions. Open Orders give buyers in the TecCom network a consolidated view to help planning their restocking processes. You can find a simple, standardized list of your open orders available right now via the TecCom Portal!

- ✓ Cheap scalable standard solution
- ✓ No different formats and no waiting for information relevant regarding purchase management
- ✓ Simple overview on the last 2 years with simple comparable statuses
- ✓ Suppliers can offer the TecCom Open Orders for all their buyers who support the Open Orders feature
- ✓ No need to order via TecCom to use TecCom Open Orders



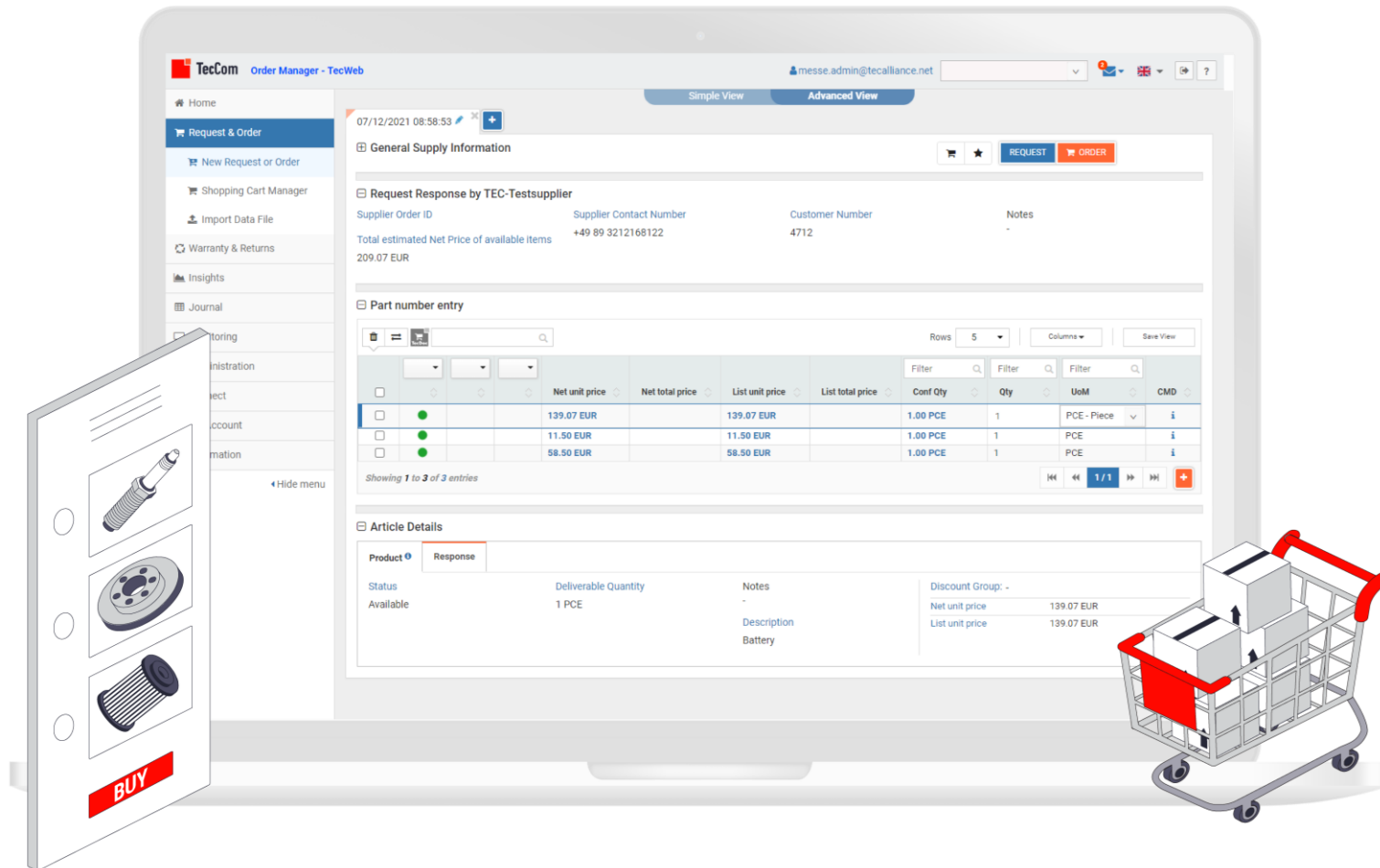
The screenshot shows the TecCom Portal interface for Open Orders. At the top, there's a header with the TecCom logo and 'TecCom Portal'. Below this, a search bar contains 'Supplier: OA_TecWebSupplier_TecConnect50_Aut' and a 'Get open orders' button. A summary bar indicates 'All open orders between 17/01/2022 - 17/01/2022', 'Total Open Orders: 1', and 'Total Open Items: 38'. It also shows status counts: 'Pending: 0' and 'In Progress: 1'. A table below lists open orders with columns for Supplier Order ID, Purchase Order ID, Planned Delivery Date, and Open Items. The table contains 10 rows of data, each with a status button (e.g., 'In Progress', 'Pending').

Supplier Order ID	Purchase Order ID	Planned Delivery Date	Open Items
48347756	4019583	17/01/2022	38
1104183501	10 PCE	25/01/2022	In Progress
1104183501	10 PCE	26/01/2022	In Progress
1104183501	10 PCE	27/01/2022	In Progress
1104183501	10 PCE	28/01/2022	In Progress
1470989501	2 PCE	29/01/2022	In Progress
1470989501	2 PCE	30/01/2022	In Progress
4546057105	4 PCE	01/02/2022	Pending
4546057105	4 PCE	02/02/2022	Pending

02

Live Demo

See for yourself

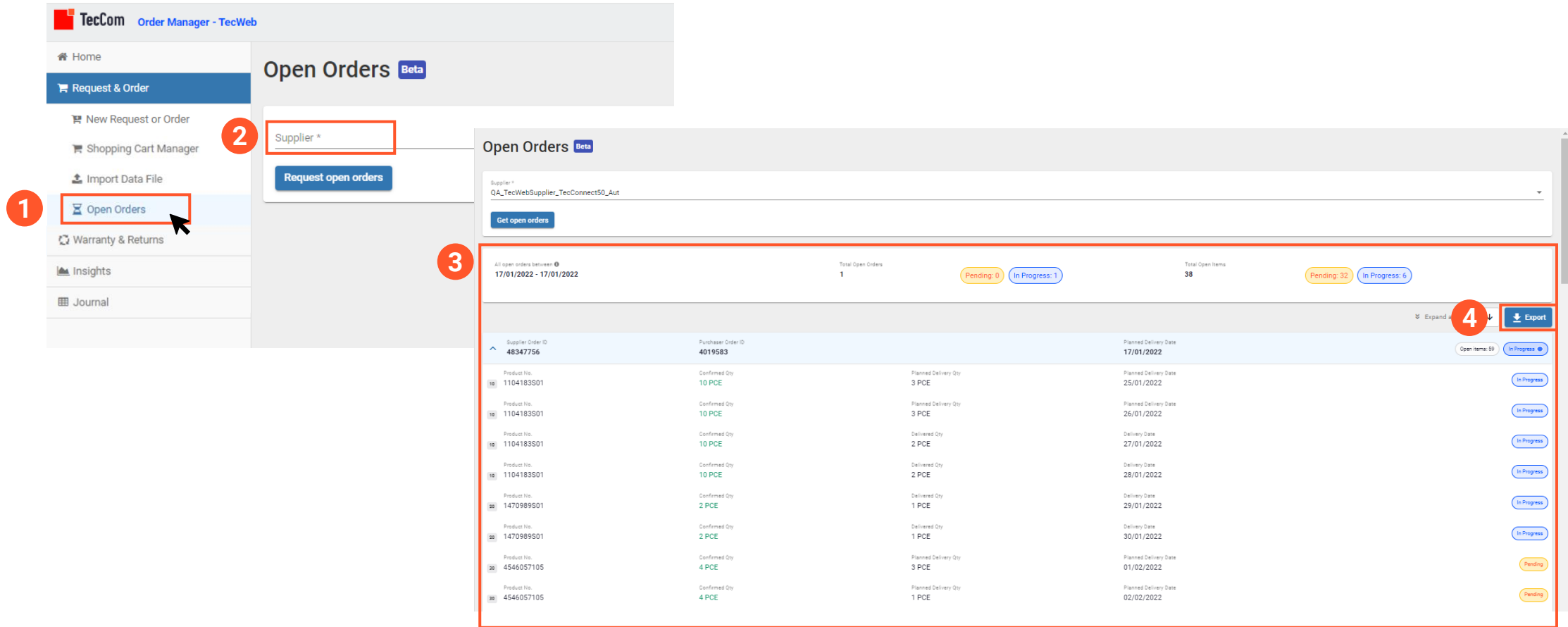


URL: <https://teccom.tecalliance.net/newapp/auth/welcome>
User: Messe.Admin@tecalliance.net
Password: MesseAdmin-01

03

Process and prerequisites

TecCom Open Orders buyer's view



The screenshot shows the TecCom Order Manager - TecWeb interface. The left sidebar contains navigation links: Home, Request & Order, New Request or Order, Shopping Cart Manager, Import Data File, Open Orders (highlighted with a red box and callout 1), Warranty & Returns, Insights, and Journal. The main content area is titled 'Open Orders Beta' and features a 'Supplier *' dropdown menu (callout 2) and a 'Request open orders' button. Below this, a summary section shows 'All open orders between 17/01/2022 - 17/01/2022' with 'Total Open Orders: 1' and 'Total Open Items: 38'. It includes status indicators for 'Pending: 0' and 'In Progress: 1'. A table of open orders follows, with columns for Supplier Order ID, Purchaser Order ID, Planned Delivery Date, and Open Items. The table lists several orders, including those for product 1104183S01 and 1470989S01. An 'Export' button (callout 4) is located at the bottom right of the table. Callout 3 points to the 'Open Orders' section header.

Supplier Order ID	Purchaser Order ID	Planned Delivery Date	Open Items
48347756	4019583	17/01/2022	Open Items: 59
1104183S01	10 PCE	3 PCE	25/01/2022
1104183S01	10 PCE	3 PCE	26/01/2022
1104183S01	10 PCE	2 PCE	27/01/2022
1104183S01	10 PCE	2 PCE	28/01/2022
1470989S01	2 PCE	1 PCE	29/01/2022
1470989S01	2 PCE	1 PCE	30/01/2022
4546057105	4 PCE	3 PCE	01/02/2022
4546057105	4 PCE	1 PCE	02/02/2022

1 Check fast open orders before or after ordering again

2 Select supplier then request real time open orders list*

3 Enjoy only one view for all your suppliers

4 Export CSV so you can import it to your ERP or work in excel

TecCom Open Orders supplier's view



Open Orders **3** **109** **2** **1!**
Monitor the performance of the feature Suppliers offer it Total open orders lists served to buyers Of your buyers use it Of your buyers want it
[Activate it](#)

Track easily the performance of the feature with a free widget on your dashboard

Create invitation

Invite all your customers who are not yet registered in OrderManager to order from you via OrderManager in the future. No matter whether the customer has already been set up in your system or is a potential new customer - it's quick and easy!

Email template

Generic Customer-specific [+ Create invitation](#)

1. Create a new invitation link by clicking on the 'Create invitation' button on the right. Select the 'Customer-specific' option for customers already set up in your system. Otherwise select the 'Generic' option.
2. Enter the data for the business relation (only applicable for the 'Customer-specific' option).
3. Provide the generated link to your customer.

Your customer will be forwarded via the link to a simplified and accelerated OrderManager registration process. In the case of the 'Customer-specific' option, the previously specified business relation is automatically active after completion of the customer registration. Thus the customer is immediately able to order from you via OrderManager. In the case of the 'generic' option, the customer is forwarded to the page where he can request a business relation with you. You then have to accept the requested business relation in order to receive orders.

Please note that a customer-specific link can only be used once for registration. Before sending invitation links, please check whether your customer is already registered in OrderManager by using the search function under 'Administration/Partners/Add Partner'. If your customer already uses OrderManager, simply add him as a partner and create a business relation with him. In this case please do not send an invitation link. The table gives you an overview of the invitation links you have created and the customers registered as a result.

Organization Details

OM_Supplier_OEB
00110011845700000000054791001

Details Maintenance Windows

Default currency *
EUR - Euro

Default dispatch mode *
Cash on delivery

The selected default dispatch mode might not be supported by all of your suppliers

Default unit *
PCE - Piece

Order *
ATTN

Order download file format *
XML

Journal storage duration
☐ 3 Months ☒ 6 Months ☐ 9 Months ☐ 12 Months

Log storage duration
☐ 3 Months ☒ 6 Months ☐ 9 Months ☐ 12 Months

☒ Download Reverse Messages

☐ Download e-Invoices

☒ Warranty & Returns

☒ Connect

☒ Request & Order

☒ Journal

☐ Open Orders

☒ Open Orders

This feature is currently in open beta and during this period free to use for all our customers. It will become a paid feature after that period. The beta period ends on 30/06/2022. You have 98 days left.

[Manage individual buyer settings...](#)

Control which of your TecIDs support Open Orders

Manage individual buyer settings...

Search By TecId, Name

Name	TecCom ID	Open Order List Enabled ☒
SIT_B_QUA_TF_54739_LY	001000106869000000000054739001	☒
Aut TecWeb50 Buyer- 55050	001000106869000000000055050001	☒
DEMO Buyer 1_AUT	001000106869000000000067779001	☒
DEMO Buyer 2_AUT	001000106869000000000067780001	☒

[Close](#)

Excluding that few customers with special setups to avoid unclarities

Prerequisites supplier



**TecCom business
relation to your buyers ***



Non-SAP suppliers

Currently:
implement Order Tracking



SAP suppliers

Currently:
Order Tracking support **



**“Service boost”
Upgrade**

Ask for a Quote if you don't support it TecCom-Sales@tecalliance.net

* Buyer has to support the Open Orders feature as well

** Supported with SAP Comfort Supply 6.0.011 and 5.2.022 & Order tracking

Prerequisites buyer



**TecCom business relation
to your suppliers ***



**“Monitoring”
Upgrade**

* Supplier has to support the Open Orders feature as well

How can suppliers set up Open Orders for their buyers?

Organization Details

OM_Supplier_OEB
00110011184870000000000004791001

Details Maintenance Windows

Default currency*
EUR - Euro

Default payment mode*
Cash on delivery
We recommend default payment mode might not be supported by all of your suppliers

Default unit*
PCE - Piece

Colour

Cloud download file format*
XML

Journal storage duration
☐ 3 Months
 ☒ 6 Months
 ☐ 9 Months
 ☐ 12 Months

Log storage duration
☐ 3 Months
 ☒ 6 Months
 ☐ 9 Months
 ☐ 12 Months

Download Reverse Messages ☒

Download e-Invoices ☐

Inventory & Returns ☒

Connect ☒

Request & Order ☒

Journal ☒

Open Orders ☒ This feature is currently in open beta and during this period free to use for all our customers. It will become a paid feature after that period. The beta period ends on 30/06/2022. You have 98 days left.

Manage individual buyer settings...

4

Manage individual buyer settings...

Search By TecId, Name

Name	TecCom ID	Open Order List Enabled
SIT_B_QUA_TF_54739_LY	001000106869000000000054739001	☒
Aut TecWeb50 Buyer- 55050	001000106869000000000055050001	☒
DEMO Buyer 1_AUT	001000106869000000000067779001	☒
DEMO Buyer 2_AUT	001000106869000000000067780001	☒

Close

- 0 Order [Service Boost upgrade](#) online
- 1 Activate open orders for one of your ZZ test [organizations](#)
- 2 Do some internal testing to find out if your ERP answers as expected:
 - Open order back up to 2 years from the current date
 - Smaller number of open orders
 - Larger number of orders
 - Different order statuses
 - Split deliveries with different statuses
 - Unconfirmed order lines
 - Canceled order lines
 - Full filled orders
 - Partly full filled orders
 - decide whether individual adoptions. [Get a quote from us.](#)
- 3 If you happy with your open order list activate it on your productive system. You're done!
- 4 Optional: if you want to do alpha testing with real customers of yours [contact us](#) to activate buyer specific settings
- 5 If you face any performance problems or need implementation help, [contact our consultants](#).

04

Benefits & Pricing

TecCom Open Orders: Benefits



Key benefits for the aftermarket suppliers

- ✓ Reduce manual workload of creating and sending open order list to individual buyers
- ✓ Save money with reduced management and continuous customer support
- ✓ Send automated open order lists
- ✓ Customize whom you want to send the list (set it up in the organizational detail)
- ✓ Restrict the buyers from requesting the list
- ✓ Reduce cases of returns from overstocking
- ✓ Increase customer satisfaction and customer retention
- ✓ Get a free insight on how your buyers are using the open order list sent by you in our free widget
- ✓ Avoid pressure from your customers to source more parts



Key benefits for the buyers

- ✓ Buyers have also orders included which have not been placed via TecCom
- ✓ Three 3-clicks away from your basket & integrated in your order flow
- ✓ No need to discuss with each supplier. Once you have it, ask your suppliers to support TecCom Open OrdersBe free in your internal processes by 24/7 access to always up to date open order lists
- ✓ CSV export allows further processing (Excel / ERP)
- ✓ Secure data exchange via the TecCom platform
- ✓ Get the list dating back up to 2 years

TecCom Open Orders

The TecCom Open Orders feature is part of the existing upgrades in the TecCom Portal which comes with other business features. This is not a stand alone feature to be bought on the portal.



Suppliers

Service Boost (Premium)

- ✓ Control to which customer you offer TecCom Open Orders
- ✓ Offer self-service open orders lists for all your customers
- ✓ Ease their life by using one comparable TecCom standard

Starting from

900 € / year

Service Boost



Buyers

Monitoring Upgrade

- ✓ Real time self-service open orders anytime for all supporting suppliers
- ✓ Quickly 24/7 access
- ✓ 2 years with 1 click
- ✓ Standard CSV export

Starting from

100 € / year

Monitoring Upgrade

Look at all features of the packages:

THANK YOU

CONTACT US FOR MORE INFORMATION.

VISIT OUR WEBSITE

<https://www.tecalliance.net/teccom-at-a-glance/>